

Mobility Choices Training Program

School, work and leisure are just around the corner for every Edmontonian with the accessible services, features and programs offered by Edmonton Transit. If you have a mobility challenge, are a senior, use a mobility aid such as walker, scooter, cane or wheelchair - or are unsure about using transit because of mobility difficulties, we have just the program for you!

ETS provides a free, customized travel training program for seniors, persons with disabilities, and agencies or organizations that work with persons with mobility challenges. The Mobility Choices Customer Training Program was designed to tell Edmontonians about our range of accessibility options. The program is made up of several information sections with both video and verbal presentations. The program provides information and instructions about our range of accessible features, services and programs, and includes bus and LRT hand-on demonstrations whenever possible, as well as website and ETS Trip Planner instruction, information on customer tools use, and companioned travel with an ETS Travel Trainer to learn how to access specific destinations.

Edmonton Transit offers Mobility Choices on an individual and group basis. For individuals who wish to learn about using ETS, one-on-one training is available. For organizations and groups that need on-going training, ETS can also train agency representatives through our "Train the Trainer" program so that they can provide the information to their own clients.

To inquire about training, please fill out our Mobility Choices - ETS Customer Training Request form. Once you submit your form, a member of the Mobility Choices Customer Training team will review your request and contact you to discuss the training options that are available as well as whether you (or the person you are referring) would be a good candidate for training.

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