



Individuals affected by certain decisions made by Human Services program areas have the right to appeal them to a quasi-judicial appeal panel (Appeal Panel). The Appeal Panels are comprised of Albertans from the community appointed by the Minister; they are not ministry employees and do not work for the program area.

Three members of the Appeal Panel will form the hearing panel that reviews all documents submitted by the parties, hears all of the evidence and arguments presented by the parties at the appeal hearing, and makes the decision about the appeal.

The Appeals Secretariat is an impartial government body that provides administrative support to the appeal process and to the Appeal Panels by scheduling hearings and providing information to all parties about the appeal process.

Contact Us:

For more information about filing an appeal or about the appeal process, please contact the Appeals Secretariat by phone at:

780-427-2709 (Edmonton and Area)

403-340-5531 (Red Deer and Area)

403-297-5636 (Calgary and Area)

403-381-5681 (Lethbridge and Area)



The Appeals Secretariat provides leadership and support to Appeal Panels who hear the following appeals:

- Aids to Daily Living Appeals
- Assured Income for the Severely Handicapped Appeals
- Child Care Licensing Appeals
- Child, Youth and Family Enhancement Appeals
- Family Support for Children with Disabilities Appeals
- Income and Employment Supports Appeals
- Persons with Developmental Disabilities Appeals
- Protection for Persons in Care Appeals
- Seniors Benefit Appeals
- Special Needs Assistance Appeals
- Supportive Living Accommodations Licensing Appeals